

Information Technology

This Assessment has been developed in conjunction with a Professional IT Consultant, specialising in providing total solutions to businesses. He has over 20 years experience of helping business owners and IT Departments maximise their IT budgets and implement systems that are fit for purpose.

The Assessment is designed to remove "technology speak" and enable organisations to review their Technology requirement through the eyes of their people who use the systems every day.

The Assessment comprises a detailed questionnaire, the results of which form a very clear picture of how effective the technology is that is provided for users and whether or not there are any vulnerable areas.

This Assessment can be used to assist in developing an overall IT strategy aligned to future growth expectations of the organisation. It can be linked to a Business Continuity Assessment thus providing not only a comprehensive review of technology but also the risk associated to the business.

It can be adapted for different levels of people within the organisation providing management with a tool to align their strategies and for staff to identify whether or not security policies are being followed and whether or not systems are fit for purpose and everyone understands how they work.

IT companies also use this assessment to develop stronger relationships with their clients through a fuller understanding of not only the organisation's requirements but also those of the users.

Primary Purpose

The IT Assessment covers every aspect of using technology within a business including security, Planning, systems and people.

The primary purpose of this assessment is to provide the organisation with an insight into the whole area of information technology, whilst providing them with a report that will assist them in either implementing new systems or getting more out of the systems that are currently in place.

It also enables IT professionals to better understand their client's business and recommend cost effective technology that assists not only the business but the users as well.

This type of approach also helps IT Managers to validate projects and show return on investment through continual assessment.

It is used to:-

- Align IT strategy with the business strategy
- Involve employees in the future of the technology they use, creating buy in and acceptance of new systems
- Provides a platform for forward planning for special projects
- Identify training requirements to maximise productivity
- Strengthen security around technology reducing business risk
- Identify systems that are being under utilised
- Evaluate effectiveness of Technology and user ability



Summary

The IT Assessment will provide a total insight into the effectiveness of technology currently embraced by an organisation and support either the IT Manager or outsource IT partner identify vulnerabilities within the systems. It will help to align IT plans with business plans, as well as involve staff in the future of their systems creating an open culture where ideas can be shared to make further improvements.

It is an extremely comprehensive review of the technology utilised within a business and will create the framework, which can be used to implement strategies that will improve productivity through effective use of technology.



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